



University of Kelaniya - Sri Lanka

Centre for Distance and Continuing Education

Faculty of Commerce & Management Studies

Bachelor of Business Management (General) Degree Second Examination (External) – 2013

January - 2017

BMGT E2065 – Organization Theory and Design

No of questions – Eight (08)

Time: 03 Hours

Answer any five (05) questions.

- (01) a) Define 'Organization' and elaborate main characteristics of the organization by using practical examples.
(07 Marks)
- b) Define 'Organization Theory' and explain about its two (02) main components.
(08 Marks)
- c) Briefly explain five (05) facts which caused to build organization power.
(05 Marks)
- (Total 20 Marks)**
- (02) a) Explain five (05) stages of 'Organization's 'Life-cycle Perspective' by using suitable examples.
(10 Marks)
- b) Considering an organization as an open system, briefly explain five (05) characteristics that can be seen in its operations.
(10 Marks)
- (Total 20 Marks)**

(03) a) Show and explain the model presented by Richard L. Daft which illustrates the 'Environmental Uncertainty Levels'.

(10 Marks)

b) Briefly explain 'Organic structure and Mechanistic Structure' by using suitable examples.

(10 Marks)

(Total 20 Marks)

(04) a) Explain five characteristics of the 'Learning Organization'.

(05 Marks)

b) "There are three diverse parts in differentiation of the organization structure'. Do you agree with the above statement? Explain.

(15 Marks)

(Total 20 Marks)

(05) a) Explain two (02) structures followed by international organizations.

(10 Marks)

b) Explain five (05) challenges faced by international organizations by using examples.

(10 Marks)

(Total 20 Marks)

(06) a) Explain types of conflicts which arise in the organization.

(05 Marks)

b) State five (05) factors which influenced to change organization.

(05 Marks)

c) Explain five (05) strategies that can be used to manage changes in organization's structure due to different environmental forces.

(10 Marks)

(Total 20 Marks)

- (07) a) Briefly explain three (03) cultures in organizational cultures. (15 Marks)
- b) Explain the importance of power and politics in the organization by using relevant examples. (05 Marks)
- (Total 20 Marks)

(08) Write short notes for the following topics.

- a) Organization Design
- b) Closed System
- c) Organizational Environment
- d) Formalization

(5 x 4 = 20 Marks)

