



**University of Kelaniya - Sri Lanka**

*External Examinations Branch*

**Bachelor of Arts (General) Degree Third Examination (External) – 2009  
August / September 2010**

**Faculty of Social Sciences**

**Library and Information Science – LISC – E3015**

**Reference Information Services and Library Management**

**Answer any four (04) questions**

**No. of questions : 07**

**Time : Three hours**

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01. Define what is references service and examine the role of reference service.
02. Examine the factors to be considered when organizing a reference section in a university that comprised around 5000 users.
03.
  - I) Examine the differences between information service and reference services.
  - II) Examine about the Current Awareness Service as a services provided by a special library.
04.
  - I) What is Abstracting.
  - II) Explain the contribution made by Abstracts for the educational research activities.
05.
  - I) Briefly introduce what is Human Resource Management (HRM)
  - II) Briefly explain the HRM functions.
  - III) Name the individual benefits at the HRM for a library.

06. Introduce what is a literature survey and explain the benefits of a literature survey.

07. Write short notes on any **four (04)** of the following topics.

- i. Whitaker's Almanack
- ii. Library Budget
- iii. Library standards
- iv. Scientific Management
- v. The statistics that should be maintained by a library
- vi. Keyword indexing

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